



# Diva International Salon

## COVID-19 Waiver & Re-opening agreement

**Please read, print, and sign this form and bring it with you to the salon. A copy will be provided to you for signing prior to your appointment should you misplace or forget to bring your copy.**

We are excited to service your haircare needs. As a precaution, we need to document all of our protocols for our re-opening during the 2020 pandemic due to COVID-19. This waiver & re-opening agreement must be signed by all of our guests in order to receive our services. It will serve as release of liability, agreement not to sue, indemnification, hold harmless, and limitation of warranty - collectively.

Thank You,

**Diva Poulos & The Creative Team**

Salon Creative Director

Be Sexy.  
Mask Up.  
And Social Distance.

We all know that these are uncertain times. The risks of COVID-19 are not well understood and there is controversy among the experts on how the virus can spread and difficulty in scientifically determining whether anyone has the virus at any moment in time. We are aware that the Centers for Disease Control and Prevention have recommended that all businesses like ours remain closed and that closure may be dependent on any number of situational factors. Additionally, our leaders, both local and world-wise, have assessed the risks and many feel that opening salons and other services are safe. Diva International Salon's management and team are not experts in the risk analysis of COVID-19. We are willing to open and provide salon services to you if you are willing to accept the risks of contracting COVID-19.

I agree

In consideration for all services provided by Diva International - and by checking I AGREE below you agree to accept all responsibility for the risk that you may contract COVID-19. While we are taking your safety and that of our staff very seriously, even while employing new safety and sanitation initiatives, we cannot guarantee that any of these measures will completely protect you from contracting COVID-19. NOW THEREFORE, in consideration for providing all services, I agree that should I contract COVID-19, I agree to indemnify and hold Diva International Salon, its officers, agents, servants, employees, and landowners and their successors and assignees harmless from any and all claims for damages should I contract COVID-19 from my receiving ALL services.

I agree

I further agree that I will not file, nor cause to be filed, nor participate in any lawsuit against Diva International, its agents, servants, employees and any other person who may be in any way connected with ALL services at Diva International Salon, including but not limited to owners of Diva International Salon, the staff with whom I am receiving services, their employees and agents for injuries and/or death as a result of contracting COVID-19. I also agree that if I take any steps to make a claim for damages against Diva International Salon, its agents, employees or any other released parties arising out of my receipt of ALL services during my visit to Diva International Salon's facilities, I shall be obligated to pay all attorneys' fees and costs incurred as a result of such claim. I acknowledge that I can go elsewhere to have my hair cut and colored, and I acknowledge that Diva International Salon is not the only hair salon where I can have my hair cut and colored. By signing this Agreement, I acknowledge that I am free to go to other salons who may not require my agreement to accept responsibility for contracting COVID-19 and I chose to have hair cut and color services and/or any of the services Diva International Salon offers. I also agree, in addition, that if any dispute or claim relating in any way to the services provided by Diva International Salon pursuant to the terms of this agreement will be resolved by binding, individual arbitration, rather than in court. I agree that arbitration shall be governed by the Federal Arbitration Act (FAA), including its procedural provisions, in all respects.

I agree

I acknowledge that there will be an additional salon service charge for PPE (Protective Gear for COVID) **(As of September 15, 2020, all clients will be charged \$2.00 for PPE protective gear and COVID-required cleaning and sanitization. All stations, styling devices, and gear are wiped down and sanitized throughout the day. Protective gear will be provided as required.)**

Upon entry to the salon, you agree to the following:

- 1) I will wash my hands thoroughly upon entry of the salon.
- 2) I will maintain a social distance of 6 feet from other salon guests.
- 3) I acknowledge that ONLY guests with services being performed are allowed in the salon.
- 4) I will utilize the disinfecting wipes and hand sanitizers provided by the salon.
- 5) I am NOT experiencing symptoms of the COVID-19 virus as dictated by the CDC.
- 6) I am NOT living with or been quarantined with anyone showing symptoms of the COVID-19 virus.
- 7) I WILL WEAR A MASK or FACE COVERING in order to maintain public safety. I may wear my own mask or the mask provided by Diva International. A mandatory COVID and PPE fee will be charged for all services. (above)
- 8) I acknowledge that I have not traveled out of the country within the last two weeks.

Signature

Name

Email

Mobile Phone

